



HARD ROCK CAFE

GROUP BOOKING GUIDELINES



BOOKING A GROUP

- To book a group, we require a minimum of 10 attendees and they must choose from one of our pre-fixed group menus and the entire group must dine off of the same menu. For groups requesting a Friday or Saturday evening seating, we do require a minimum spend of \$50.00 per person. Additional minimums may apply during peak convention season.
- Space will only be held once a group menu is selected and a group agreement has been issued.
- Breakfast group reservations require a minimum spend of \$950.00.
- Pre-order for boxed meals are due five (5) business days prior to the group/event.
- For groups over 100 Guests, pre-order for entrée selections are due seven (7) business days prior to the group/event.
- All above packages/menus are subject to availability. Availability for all packages may be restricted during the months of November and December.



PAYMENT GUIDELINES

- The signed group agreement is due within three (3) business days from receipt of contract.
- A non-refundable 50% deposit is due no less than 30 days prior to the group/event.
- The final balance and final guaranteed headcount are due no less than three (3) business days prior to the group/event.
- Any additional guests that are not paid for in advance will need to order and pay a la carte.
- All prices include sales tax and gratuity.

UPON ARRIVAL TO THE CAFE

- A group leader should check in with the host stand to confirm arrival. The entire group must be present to be seated.
- There is a 15-minute grace period that we guarantee to hold seats. After that, a manager will accommodate your group by boxing meals to go or, if possible, take your group at a different time (this is based upon space availability) in which case an additional fee may be incurred.
- Standard seating for Guests will be tables of four. To help expedite your seating, please inform your group that they may break up into groups of four. There is no guaranteed seating arrangement; tables cannot be pushed together; and no specific tables or sections can be reserved.
- For late arrivals, please contact Hard Rock Cafe at 215-238-1000. Calling does not affect the 15-minute grace period. Even with a phone call we cannot guarantee to hold seats any longer than 15 minutes past your contracted seating time.



TO BOOK YOUR GROUP, CONTACT THE SALES DEPARTMENT

P: 215-238-1000 • TARA.JUSTICE@HARDROCK.COM

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