

TO OUR CLIENTS

We realize you have many choices when choosing a ground transportation provider. Your questions may range from

- Who's driving you?
- Is the vehicle safe?
- Do you trust leaving the lives of yourself, loved ones and closest business associates in the hands of the company or individual driving?
- What kind of service are you expecting?
- Do you have an important meeting, which requires you to arrive on time?
- What is a "TNC"?

Co-founders Jordan Sanders and Shawn Holloway began in 2010 with our first vehicle purchase, personally providing premier chauffeured services to the areas top choice hotels. Our relationships grew and now with a larger fleet of diverse vehicles to handle all of your transportation needs we are ready to provide you the same level of service as when we begun.

What you can expect when giving us the opportunity to serve you:

- A spotless exterior and interior free from any scents and odors as air fresheners are never used. We clean our vehicles daily.
- A courteous chauffeur wearing a pressed black suit, crisp clean white shirt, black tie, and polished shoes.
- Chauffeur will have trip planned your destination and is aware of the quickest and safest route but will always ask you if you have a preferred route. Do you have a beverage choice? Please let us know!
- The current Wall Street Journal. Do you have a newspaper preference? Please let us know!
- Concerned about wait time charges? Don't be. Free wait time up to 15 minutes (airport arrivals free wait time for up to 30 minutes for domestic and 45 minutes for international arrivals).

We personally take ownership in your experience!



Call a Live Travel Specialist 24/7
at 215.863.1910



Or find us online at
www.hollowsands.com
to get an Instant Quote



Check us out on
Facebook and Yelp



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HOLLOWSANDS
LUXURY LIMOUSINE



YOUR NEW PERSONALIZED CHAUFFEURED CAR SERVICE

THE HOLLOWSANDS STORY

Based in Philadelphia, Hollowsands Luxury Limousine offers superior ground transportation service by certified and highly trained chauffeurs. We focus on providing the ultimate customer service experience by catering to your personalized requests in the most reliable and consistent basis.

The individual behind the wheel must know your preferences - from climate control, preferred beverage, potential reading material, access to WiFi, custom audio, or the appreciation of pure silence. Experience how highly personalized your service will be.

Founders Shawn Holloway and Jordan Sanders shared a vision that went far beyond getting you to your desired location in the finest vehicle.

**"Superior service must be consistent.
Don't meet expectations, exceed them"**

Shawn Holloway

**"Some car companies strive for accountability.
Hollowsands literally enforces it."**

Jordan Sanders

Between our meticulous in-house mechanics, and our 7 Point Certified Chauffeurs, our service is consistent and nothing short of impeccable. Superior service must be consistent in order for us to not only meet expectations, but exceed them.

Our clients trust our dedication and ultra personalized methods for exceeding their needs. We hold ourselves to the highest level of accountability to earn that trust, because while some car companies strive for accountability, Hollowsands literally enforces it.

SERVICES

- Airport Transportation
- Corporate Road Shows
- Travel/Event Planning
- Directed Hourly Services
- Corporate Meetings
- Corporate Conventions

SOME OF OUR AMENITIES

- Flat rate pricing
- Central dispatch – Speak to a live person 24/7
- Vehicle security cameras
- Trip settled and billed within 24 hours
- Vehicle arrives 15 minutes before scheduled trip guaranteed
- Email and text message notifications every step of the process up to your vehicle arriving, client in vehicle and drop notifications for booking agents
- Central dispatch monitors airport arrival times and adjust pick up times.
- Company employees (no independent contractors)
- 3-4 week chauffeur training process, including drug and alcohol screening
- Chauffeur monitors traffic and road closures

THE CHAUFFEUR DIFFERENCE

7 POINT CERTIFICATION

SERVICE

Will go out of their way to make sure the passenger's experience is effortless and pleasant.

PERSONAL

Makes an effort to recognize passenger tendencies and personal preferences.

PROFESSIONAL

Will only speak when spoken to, and will handle confidentiality in a professional manner.

RESEARCH

Takes the time to research traffic flow and road closures before leaving for pick up, ensuring the best possible route for their passenger.

DRIVING STYLE

A chauffeur's driving style is smooth during the trip, making a conscious effort to accelerate slowly and anticipate braking.

ATTIRE

Dress to impress. Chauffeurs are sharply dressed in a black business suit, pressed white shirt, dress shoes, and tie.

QUALIFIED

Both drivers and chauffeurs get you from Point A to Point B, but the difference between the two is that chauffeurs are focused on passenger comfort, safety, and experience during the trip.